**Module 2: Communication Skills**

Student Learning Outcomes. At the completion of this module, you are expected to be able to:

1. Create a professional-appearing resume.

2. Create a letter of introduction in response to a job opening posted by a fictitious employer.

3. Create and deliver a 5-10-minute group presentation.

4. Summarize the three National Career Readiness Certificate areas, Applied Math, Graphic Literacy, and Workplace Documentation, and explain why they are important skillsets that employers are seeking from their employees.

5. Option for this module: WIN Career Readiness System Ready to Work credential or similar course or program.

6. Option to this module: Earned NCRC credential.

**References:**

WIN Career Readiness System. <https://www.wincrsystem.com/>

ACT. National Career Ready Certificate. <http://www.act.org/content/act/en/products-and-services/workkeys-for-educators/ncrc.html>